

HUB NAME:



Survey on the support you received to do more online

Please answer a few questions to help us understand your experience of the support you've received recently to do more online. Thank you for your help with this research.

About you

Q1. In what year were you born? (eg 1980)

Q2. What is your ethnic group or background? (please tick one option)

- | | |
|--|---|
| <input type="checkbox"/> Arab | <input type="checkbox"/> White |
| <input type="checkbox"/> Asian / Asian British | <input type="checkbox"/> Another ethnic group |
| <input type="checkbox"/> Black / African / Caribbean / Black British | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Mixed / multiple ethnic groups | |

Q3. What is the first part of your postcode? (eg LA2 or SW14)

The support you received

Q4. What support have you received from this organisation to do more online?

(please tick all that apply)

- Received free SIM and / or data voucher
- Received free personal device eg smartphone, tablet or laptop
- Registered on or used Learn My Way
- Other support with using the internet

The impact of the support

Since receiving this support, do you **agree** or **disagree** that... (tick one option per question)



Agree



Disagree



Not sure

Q5. ... you're more **confident** to do things online

Q6. ... you feel more able to **stay safe online**

Q7. ... you feel more able to **contact family / friends**

Q8. ... you feel more able to find information about **your health or health services**

Q9. ... you feel more able to manage your **money, shopping or bills**

Q10. ... you have better options for **learning, training or employment**

	Agree	Disagree	Not sure
Q5. ... you're more confident to do things online			
Q6. ... you feel more able to stay safe online			
Q7. ... you feel more able to contact family / friends			
Q8. ... you feel more able to find information about your health or health services			
Q9. ... you feel more able to manage your money, shopping or bills			
Q10. ... you have better options for learning, training or employment			

Any other feedback?